

UNITED STATES PATENT AND TRADEMARK OFFICE  
**CERTIFICATE OF CORRECTION**

PATENT NO. : 7,085,367 B1  
APPLICATION NO. : 10/786221  
DATED : August 1, 2006  
INVENTOR(S) : Lang

Page 1 of 1

It is certified that error appears in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

Column 6, Line 65, remove "(e) notifying the agent of the tracked service time,";

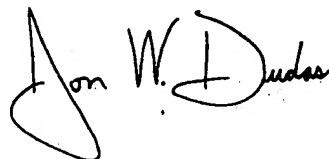
Column 7, Line 1, Claim 1 change "(f)" to --(e)--;

Column 7, Line 42, Claim 10 change "(d)" to --(c)--;

Column 8, Line 46, Claim 25 change "claims" to --claim--;

Signed and Sealed this

Fourteenth Day of August, 2007

A handwritten signature in black ink, appearing to read "Jon W. Dudas". The signature is stylized with a large, looped initial "J" and a distinct "D" at the end.

JON W. DUDAS  
*Director of the United States Patent and Trademark Office*